



INFORMATION TECHNOLOGY ONE-YEAR CERTIFICATE PROGRAM

COMPUTER MAINTENANCE AND DESKTOP SUPPORT TECHNICIAN

Technical Course	Course Title	Credits	Completed Sem./Year
ECA132	Help Desk and Computer Support Concepts	3	
ECA133	MCDST: Microsoft Certified Desktop Support Technician	3	
ECA144	Desktop, LAN, and WAN Technologies	3	
ECA145	PC Upgrading and Maintenance	3	
ECA146	Introduction to Computer Networking	3	
ECA259	MCITP: Consumer Support Technician	3	
ECA263	MCITP: Enterprise Support Technician	3	
TOTAL		21	
Basic/Related Course	Course Title	Credits	Completed Sem./Year
ECA122	Computer Applications for Technical Professionals or (ECA170, ECA171, ECA172, and ECA173)	3	
BUS121	Business Administration	4	
MTH222	Statistics	3	
TOTAL		10	
<i>TOTAL CREDIT HOURS</i>		31	

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<u>Summer</u>		<u>Credit Hours</u>	<u>Prerequisite</u>
ECA122	Computer Applications for Technical Professionals	3	-
ECA132	Help Desk and Customer Support Concepts	3	-
TOTAL		6	
 <u>Semester I</u>		 <u>Credit Hours</u>	 <u>Prerequisite</u>
ECA144	Desktop, LAN, and WAN Technologies	3	-
ECA145	PC Upgrading and Maintenance	3	-
ECA146	Introduction to Computer Networking	3	-
MTH222	Statistics	3	MTH100 or MTH125 or Test
TOTAL		12	
 <u>Semester II</u>		 <u>Credit Hours</u>	 <u>Prerequisite</u>
ECA133	MCDST: Microsoft Certified Desktop Support Technician	3	-
ECA259	MCITP: Consumer Support Technician	3	ECA144 or ECA146
ECA263	MCITP: Enterprise Support Technician	3	ECA144 or ECA146
BUS121	Business Administration	4	IDS102 or Test
TOTAL		13	
 TOTAL CREDITS		 31	