

## Additional Financial Aid Services

### PHONE COUNSELING

General information can be obtained by phone; however, to ensure confidentiality, dollar amounts cannot be discussed. Phone counseling is available during office hours. Callers with detailed questions or complicated situations are asked to make an appointment. During the busy months of July, August and September, the Financial Aid Office will assist callers to the best of our abilities. We apologize if the high volume of calls/visits to our office results in delays in service. Please be patient and understand that we will help you as soon as possible.

### APPOINTMENTS

Appointments are offered to assist with in-depth questions or concerns. Appointments are available Monday through Friday from 8 a.m.-4 p.m. Evening appointments are available Tuesdays and Wednesdays until 6 p.m. Same day appointments will be accommodated as schedules permit and cannot be guaranteed. To schedule an appointment, call the Financial Aid Office, 330-494-6170.

### FINANCIAL AID FRONT DESK

Specialists are available weekdays at the financial aid front desk during office hours to answer specific questions and distribute application materials.

## Directory of Services

### General information

Stark State College of Technology  
Financial Aid Office  
6200 Frank Ave. N.W.  
North Canton, Ohio 44720  
330-494-6170  
[www.starkstate.edu](http://www.starkstate.edu)

### Financial Aid Office hours

Monday -Thursday 8 a.m. - 7:30 p.m.  
Friday 8 a.m. - 4 p.m.  
Summer hours – close at 3 p.m. Fridays

### FAFSA information

Federal Student Aid  
Information Center  
1-800-433-3243

### Federal income tax information

Internal Revenue Service  
1-800-829-1040  
Request a tax return transcript

### Pell Grant information

Pell Grant Processing Center - For general information about federal student aid, 1-800-433-3243. For questions on application status, Pell Grant eligibility estimates, etc. 319-337-5665

### State grants and scholarships

Ohio Board of Regents  
State Grants and Scholarships Department  
309 South Fourth Street  
P. O. Box 182452  
Columbus, Ohio 43218-2452  
888-833-1133  
614-466-7420

### Great Lakes Higher

#### Education Corporation

1-800-377-9095  
[www.mygreatlakes.com](http://www.mygreatlakes.com)

### Veteran's assistance

Stark State College of Technology  
Registrar's Office  
6200 Frank Ave., N.W.  
North Canton, Ohio 44720  
330-966-5460