

# Getting Started – Student Network Accounts Information

## Getting Started – Student Computing

All students have several network accounts when they enroll for a credited class at Stark State College. With the exception of your mystarkstate and Student Email account, your other accounts are created between the end of one semester and the beginning of the next. The following table lists student accounts, account user name, account password, and the purpose of each:

Network Accounts	User Account Name	Default Pin/Password	Purpose	Email Included?
Academic Network	All accounts use the same user name.	1st six digits of SS#	Login to campus PC's	NO
Student Email	The format: <b>first initial, last name, two digit birth month &amp; two digit birth day</b>	1st six digits of SS#	Login to student email from any Web-enabled PC	<b>YES</b> (Gmail)
E-Learning		1st six digits of SS#	Login to ANGEL	<b>YES</b> (ANGEL Email)
mystarkstate		(see NOTE: below)	1st six digits of SS#	Login to portal

**Note:** All user names and passwords are **lower case**. If more than one student has the same first initial, last name and birth date, then the birth day portion of the number will be increased by one digit until a unique user name is reached.

### User Name Examples and Tips

Student Name	Date of Birth	User Name	Helpful Tip
Sarah James	May 14	sames0514	For May use 05 (added zero)
Troy Little	December 6	tlittle1206	For the 6th use 06 (added zero)
Walter O'Malley	September 22	womalley0922	Eliminate apostrophe from name
Sarah A. Smith	August 11	ssmith0811	For August use 08 (added zero)
Sam B. Smith	August 11	ssmith0812	Add 1 to birth day to make unique (see above username)
Antonio De Marco	November 22	ademarco1122	Eliminate space from last name
Francis Goddard-Smith	June 1	fsmith0601	Use last name indicated after the hyphen

If you have **problems or questions** concerning your accounts, **please contact Help Desk Services** by one of the following methods listed below:

- Phone: 330-494-6170, Ext. 4357 (HELP)
- Email: [helpdesk@starkstate.net](mailto:helpdesk@starkstate.net)
- [Submit an Online Work Order](#) (Available from any campus PC)
- Walk-in counter: Room B219 – 2<sup>nd</sup> floor Business(B) building

You may email or call after hours and we will return your email or call when we open in the morning, please leave detailed information and a number where you will be available in the morning. Thank you.

### HELP DESK SERVICES - HOURS OF OPERATION

Normal hours of operation (during semester sessions)

Monday - Thursday 7:30 a.m. – 9:00 p.m., Friday: 7:30 a.m. – 4:00 p.m. & Saturday: 8:00 a.m. – 1:00 p.m.

Help Desk Services is closed on Sunday & college-observed holidays.

Between semesters the hours vary depending on SSCT hours of operation.