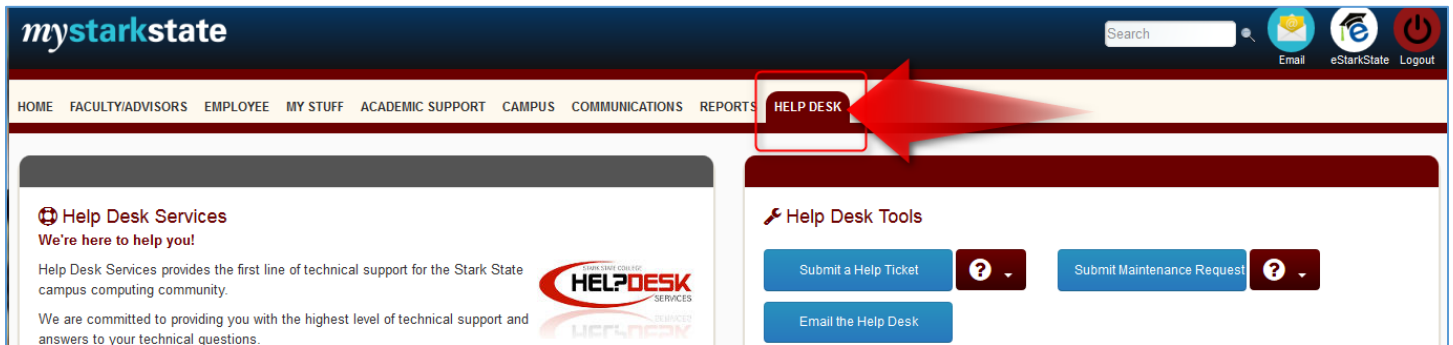


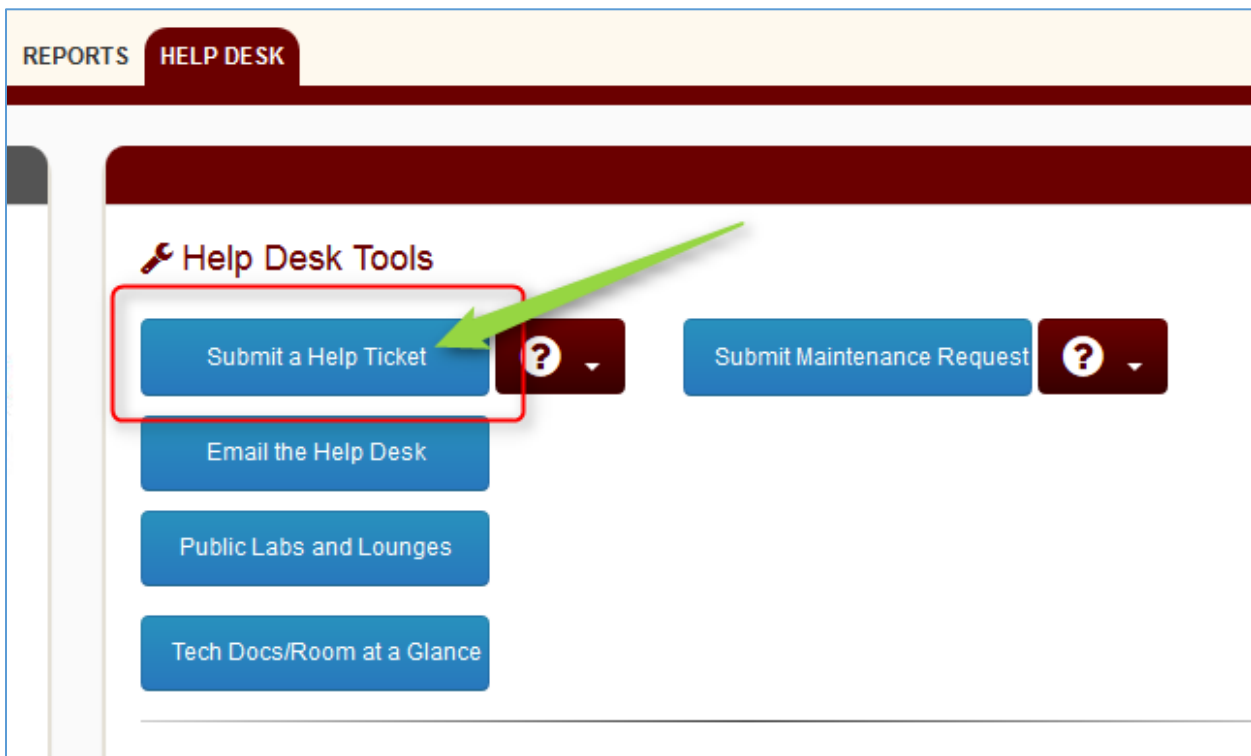
How To Place a Help Desk Ticket

Follow the instructions below to enter your own Help Desk ticket. This is the fastest way to get your issue into the system.

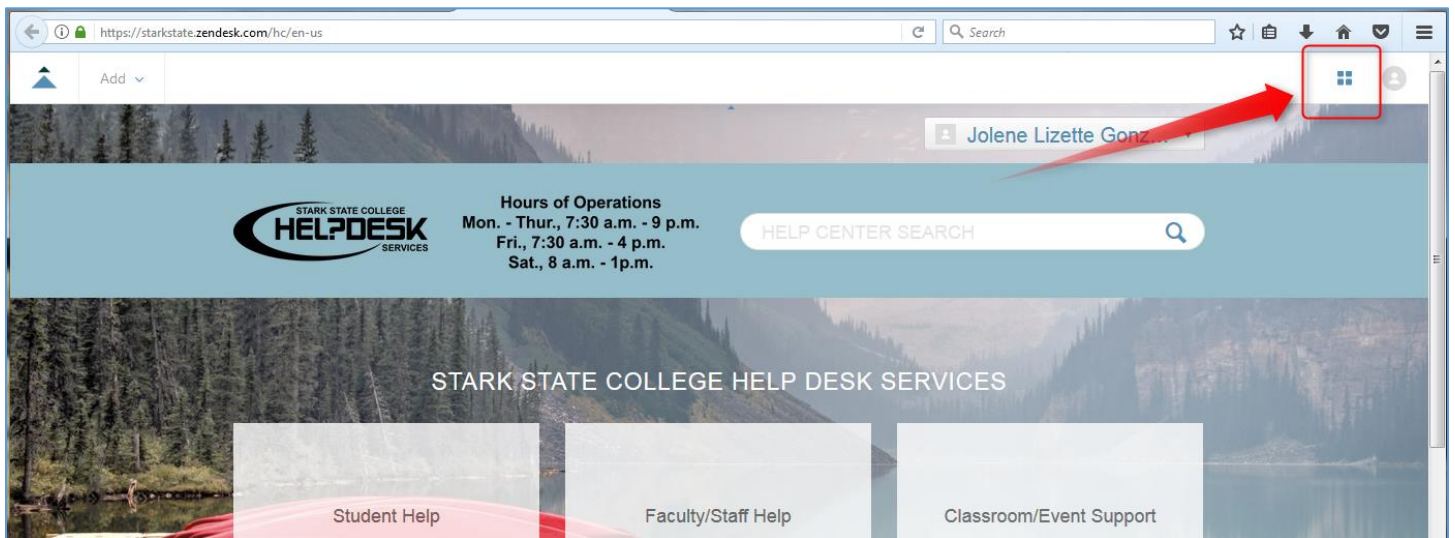
- 1) Login to the MyStarkState.
- 2) Click on the “HELP DESK” tab.



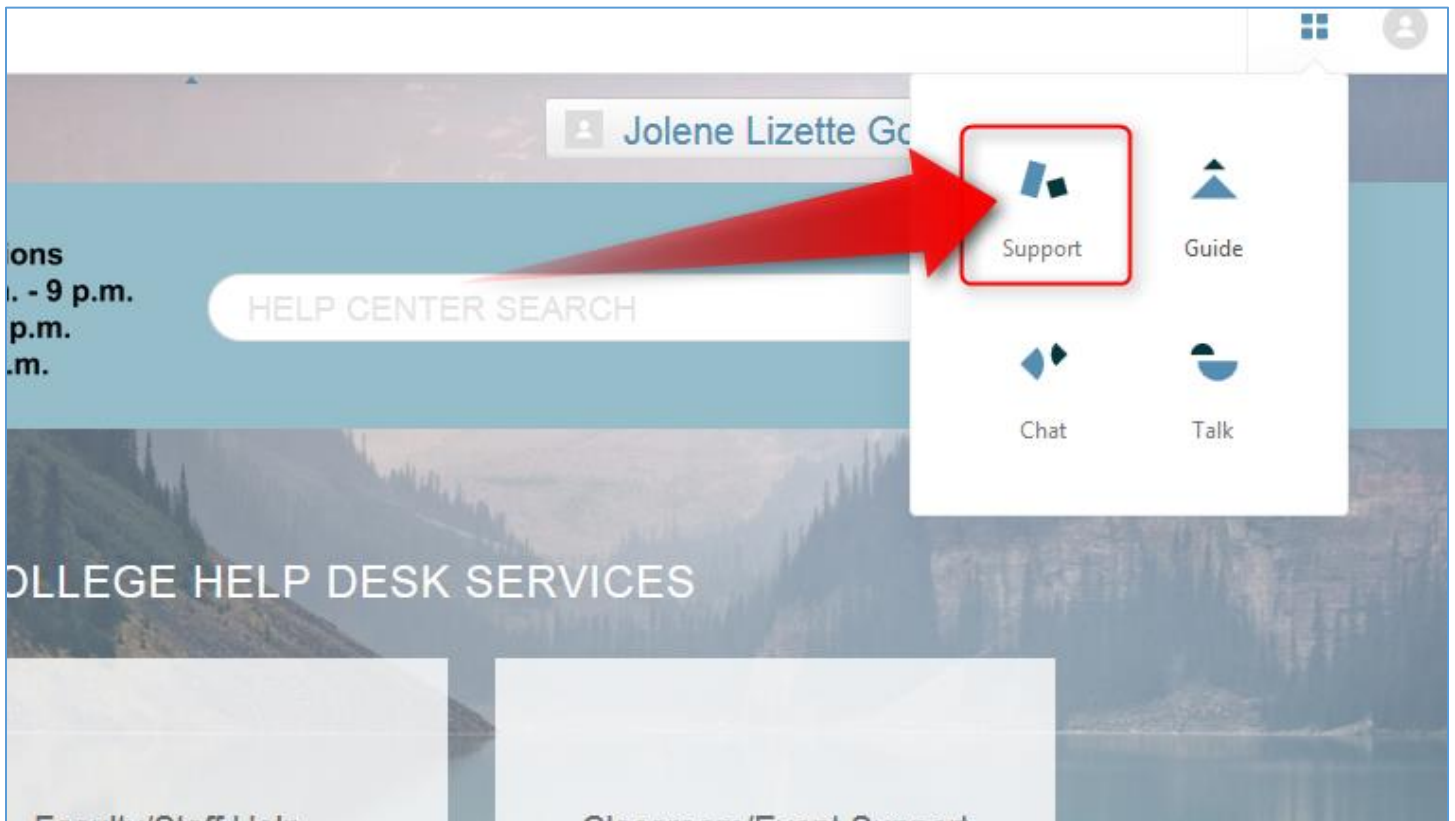
- 3) Click on “Submit a Help Ticket”



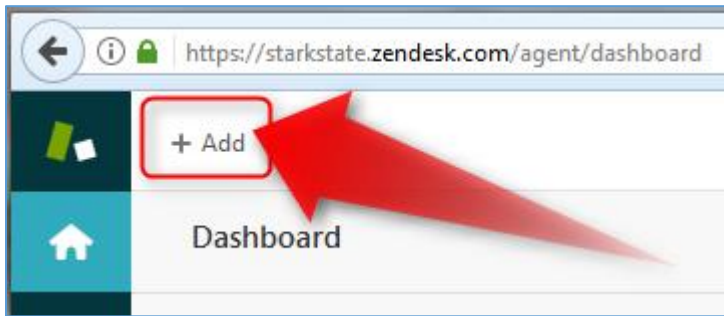
4) Click on the “four square” icon at the top right hand corner of the web page.



5) Click on “Support”



6) Click on "+Add"



7) Fill out the required information.

8) If you are unable to place a Help Desk Ticket following these instructions or you have difficulty please call the Help Desk.

330-494-6170, Ext. 4357 (HELP)