Respondus Lockdown Browser – Passwords Do Not Match Fix

1) Go to **Course Tools > Respondus Lockdown Browser**. Add an optional password to the exam via the optional password field available in the LockDown Browser Dashboard tool.



- 2) Rename the exam.
 - a. Change the quiz title to something completely different in the first 8 characters.

(Test Your Equipment (**Webcam**) - Requires Respondus LockDown Bro	Your Equipment (**Webcam**) - Requires Respondus LockDown Browser				
		Edit the Test Edit the Test Options Make Unavailable Edit the Test Options				
		Adaptive Release				
-	Fest Options est options control the instructions, availability, due dates, feedback, self-assessment and p	presentation of the test. <u>More Help</u>				
	* Indicates a required field.					
	TEST INFORMATION					

b. Remain on the Edit the Test Options page. Remove the internal password and save the settings.

	09/10/2020	10:14 AM	9
Enter dates as mi	m/dd/yyyyy. Time may	v be entered in any increme	ent.
Display Until	09/10/2020	10:15 AM	()
Enter dates as mi	m/dd/yyyy. Time may	be entered in any increme	ent.
		Rer	nove
	e8d79596a98e4 🧲		
Password 6			

Submit the changes.

c. Go back to **Course Tools, Respondus Lockdown Browser**. You should see something like this:

Respondus LockDown Browser Dashboard		
		About LockDown Browser 🕄
New to Respondus Monitor proctoring? See this introductory video and Rapid Rollout Guide. Additional resources are available from the About link above.		
Tests 🌢	LockDown Browser	Respondus Monitor
▼ ***Assessment*** Test Your Equipment (**Webcam**) - Requires Respondus LockDown Browser	Error Fix It	Required

d. Remove the setting requiring the use of Respondus Lockdown Browser for the test or quiz.

Assessment Test Your Equipment (**Webcam**) - Requires Respondus LockDown Brow					
Class Results Exam Stats	m**) - Requires Respondus LockDown Browser				
 ***Assessment** 	* Test Your Equipment (**Webcam**) - Requires Respondus LockDown Browser				
 LockDown B Don't re 	quire Respondus LockDown Browser for this exam				
O Require	Respondus LockDown Browser for this exam				
Save + Clos	e Cancel				

d) Then, Go back re-enable the Lockdown Browser settings you're going to use for your test.

A LockDown Browser Settings				
6	O Don't require Respondus LockDown Browser for this exam			
	Password Settings			
	Password to access exam (optional)			
	Advanced Settings			
Q	Monitor Webcam Settings	Use one of the two options below for proctored testing.		
	O Don't require Respondus Monitor for th	nis exam	Need Hele2	
	Require Respondus Monitor for this exam O Either Respondus Monitor or a proctored lab can be used to take this exam		Need Help?	

Students should now be able to take the test.