



## CAREER ENHANCEMENT CERTIFICATE

# MANAGEMENT INFORMATION SYSTEMS – HELP DESK AND COMPUTER USER SUPPORT

*The catalog in force is assigned to students based on the academic year they first applied to the college, and changes only when students change their major or request the change in writing. Refer to Policy No. 3357:15-13-28.*

**1920 Catalog**  
Effective Summer 2019

**5030**

*Business and Information Technology Division*

*Computer Science and Information Systems Department*

Course Number	Course Title	Credits	Pre- and Co-Requisites	Completed Sem./Year
CIS121	Help Desk and Computer Support Concepts^ ▲	3	IDS102 <b>or</b> Proficiency	
NET120	PC Upgrading and Maintenance▲	3		
NET121	Introduction to Computer Networking▲	3		
NET131	Microsoft Client Operating System▲	3	NET120 <b>and</b> NET121	
NET244	Microsoft Networking I▲	3	NET120 <b>and</b> NET121	
<b>TOTAL CREDIT HOURS</b>		<b>15</b>		

### STUDENT ADVISING NOTES

#### Academic Advising

Students should make an appointment to see their advisor before registering for classes each semester. They should have prepared a completed registration form, including courses they wish to take, prior to this meeting.

#### First Semester

		<u>Credit Hours</u>	<u>Pre- and Co-requisites</u>
CIS121	Help Desk and Computer Support Concepts^ ▲	3	IDS102 <b>or</b> Proficiency
NET120	PC Upgrading and Maintenance▲	3	
NET121	Introduction to Computer Networking▲	<u>3</u>	
		<b>9</b>	

#### Second Semester

NET131	Microsoft Client Operating System▲	3	NET120 <b>and</b> NET121
NET244	Microsoft Networking I▲	<u>3</u>	NET120 <b>and</b> NET121
		<b>6</b>	

**TOTAL CREDITS**

**15**

^ Based upon SSC placement score

▲ Course offerings vary by semester. Please see your academic advisor for availability.