# quality care

Welcome to the Dental Hygiene Clinic at Stark State College. Our students and our highly qualified dental professionals are looking forward to providing you with educational, preventive and therapeutic dental hygiene services at a nominal fee. Our services are available to all area residents age five and older.

Due to the educational nature of a clinic, your treatment will progress at a slower pace than in a dentist's office but you can be assured that your quality of care meets the highest standards.

Thank you for participating in a program that benefits both our patients and our allied dental health professions students who will become your future dental service providers.

For additional information or to make an appointment, call 330-305-6610.

www.starkstate.edu/dentalhygieneclinic



Veterans eligible for FREE dental hygiene care

## Health, safety and privacy

With concern for your health and safety, and in accordance with accepted practices, we follow standard precautions for all patients and we continuously monitor compliance. We have developed policies to provide a safe environment and to maintain the confidentiality of information pertaining to the health status of each individual.

With concern for your privacy, we have a system in place to ensure that we maintain confidentiality of information for each patient. We may use information for educational purposes as specified on the patient registration/consent form. Any information that we request or send to any other health care professional or agency will be done so according to our HIPAA Privacy Policies and Practices.

#### **Access to information**

Visit our website to view our Bloodborne Infectious Diseases Policy and Notice of Privacy Practices or request a written copy by calling the Clinic.

#### Location

Stark State College is conveniently located on Frank Avenue, off the Portage street exit (Exit 111) from I-77. The College is also accessible by public transportation using SARTA bus routes. Once you reach the campus, follow the signs for the Dental Hygiene Clinic, which is located adjacent to the Student Services building. Free parking (including parking for those with disabilities) at the Clinic entrance is reserved for Clinic patients only.



6200 Frank Ave NW • North Canton, Ohio 44720

The dental hygiene program is accredited by the Commission on Dental Accreditation.

The Commission is a specialized accrediting body of the American Dental

Association, recognized by the United States Department of Education.

The Commission on Dental Accreditation can be contacted at 312-440-4653;
at 211 East Chicago Avenue, Chicago, IL 60611; www.ada.org.

Stark State College is committed to equal opportunity for all and does not discriminate on the basis of race, color, religion, sex, gender, national origin, military status, pregnancy, disability, age, genetic information, or sexual orientation.



## **Becoming a patient**

The Dental Hygiene Clinic is open to any interested adults and children (age five and up) in the community.

The Clinic is open throughout the year, including summers. Daytime and evening hours vary each semester. Contact the Clinic at 330-305-6610 for exact times or to schedule an appointment. **Appointments are required.** ALL patients must present a valid driver's license or state ID (guardian's ID will suffice for minors).

First, you will be scheduled for a screening visit (about 45 minutes) and then, if you meet the program's educational needs, you will be matched with a student who will provide your dental care. Then, unlike private dental practice where a dental cleaning usually takes an hour or two to complete, you will be scheduled for three hour appointments and you may need to return two, three or more times to have everything completed depending on the complexity of your dental health needs.

Note: children typically do not need a screening visit.

## **Patient's Bill of Rights**

Clinic patients have the right to

- considerate, respectful and confidential treatment
- reasonable continuity and completion of treatment
- access to complete and current information about his or her oral health condition
- advance knowledge of the cost of treatment
- an explanation of recommended treatment and alternatives, the option to refuse treatment, the risk of no treatment, and expected outcomes of various treatments
- informed consent
- treatment that meets the Standard of Care in the profession.

### **Patient responsibilities**

Our students have a limited amount of time set aside to complete their clinical requirements. They depend on you to help them graduate. Their time, like yours, is very valuable. If you must cancel an appointment, please call 330-305-6610 at least 24 hours in advance. Excessive missed appointments, cancellations or tardiness may result in your dismissal as a Clinic patient. Your cooperation will enable us to serve you better.

All minors (ages 17 and younger) must be accompanied by a parent/guardian to provide consent for treatment. The parent/guardian must remain in the Dental Clinic during the minor's entire appointment.

#### Services

Our dental hygiene students perform the following preventive and therapeutic services under the supervision of licensed dental professionals. Please note that our services are not intended to replace comprehensive dental care provided by your own dentist. If your dental exam reveals that you have needs beyond what we can treat in our Clinic, you will be referred to your dentist or a specialist. If you do not have a dentist, we can assist you in finding one.

#### Services include

- health screening (blood pressure check, oral cancer screening)
- · dental examination
- oral prophylaxis (cleaning and polishing the teeth)
- oral health instruction (with home care kit)
- necessary x-rays
- fluoride treatment
- denture/removable appliance cleaning
- sealants (when indicated)
- nutritional counseling
- risk assessment

#### Fees

Our fees are minimal to offset the extra time you spend at our Clinic. They cover just some of the cost of supplies during treatment. There is no fee for the screening visit. Payment (cash/check) is expected at check-in on the day services are provided. We do not process third party payments.

## **Comprehensive care**

We provide an examination, cleaning and polishing, oral health instruction and home care kit, and as needed, dental x-rays, fluoride treatment, and removable appliance care.

<ul><li>children (5 to 10 years)</li></ul>	\$6
<ul> <li>adults and adolescents (11 to 59 years)</li> </ul>	\$10
<ul> <li>seniors (60 years and over)</li> </ul>	\$8
<ul> <li>SSC faculty/staff/current students</li> </ul>	\$8

## X-ray services

•	duplicate x-rays	\$5
•	panoramic x-ray only	\$5
	(dentist prescription required)	

#### **Additional services**

We may offer additional services to patients upon completion of their comprehensive care plan

sealants (must be prescribed by a Clinic dentist)
 \$5 per tooth/\$15 maximum per patient

The Clinic reserves the right to revise fees at any time for treatment which is not in progress.

