

Stark State College offers the following resources to support your successful completion of your courses.

***Where can I get help with passing my classes?***

Speaking to your instructor is a great way to get guidance on how to be successful in any course. Additionally, tutoring is available through the College's Learning Centers. Information regarding these services is available on the College's website.

<http://www.starkstate.edu/current-students>

Addition Business, Engineering, and Information Technology tutoring information can be found under the Academic Support tab in *MyStarkState*.

The Stark State Digital Library is a collection of electronic information, resources, links, and services available to support students. Visit the library website at <http://libguides.starkstate.edu/library>

College Support Services information can be found on the College's Help Tree on the Academic Support Tab in *MyStarkState*.

***Who can give me advice about College expectations and procedures?***

Your instructor will be able to provide you with information about the College's expectations and procedures. You can also find information in the Stark State College Student Handbook that is available on the College's website at <http://www.starkstate.edu/current-students> and in the College Store. Within the handbook, you will find sections on Student's Rights and Responsibilities, Student Behavior, and other important policies and procedures.

***How will I know how to contact my instructor?***

Each instructor will provide you with information about the class syllabus on your first day of class. In the syllabus, you will find the contact information for your instructor and other information that is important to your success.

***What if I do not know where to get help?***

Stop by the Gateway Center in M102 or call 330-494-6170 ext. 4198 to talk to the College Credit Plus department.

***What is the academic impact of withdrawing from a course?***

The academic impact of dropping or withdrawing from a course varies according at which point in the semester you complete the withdrawal/drop process.

- A drop completed by **January 26<sup>th</sup>, 2020 will have no academic penalty.** This course will not appear on the student's transcript.
- Please contact your High School Counselor for more information regarding the drop/withdrawal process.
- Students must complete the withdrawal process by **April 13, 2020 to receive a "W" on their transcript.** This is the last day to withdraw from a course for the Spring 2020 semester.

To withdraw from a class, the student must meet with their instructor and complete the required paperwork.

The complete policy can be found in the College's Policy and Procedure Manual. The policy is No. 3357:15-13-16. This information is available at <http://www.starkstate.edu/policies/>

*Please contact your High School Counselor for information regarding further impacts of course withdrawal.*