



February 27, 2019

Ms. Pamela Benner  
Department Chair-Accounting & Finance  
Stark State College  
6200 Frank Ave. N.W.  
North Canton, Ohio 44720

Dear Ms. Benner:

The Associate Degree Board of Commissioners met on November 28, 2018 and reviewed your Quality Assurance Report. After review, the board voted to Accept the report with opportunities for improvement, but no notes or conditions. The Board provided the following comments:

**Remove the Note on Standard 2:** The business unit has created a strategic plan.

**OFI on Standard 3:** The Board of Commissioners commends the action taken as a result of the Noel Levitz survey. An opportunity to improve exists to collect trend data on the most important questions from the survey. Also, please include the "n" on your graphs or in your text.

**OFI on Standard 5:** Faculty members with an out-of-the-field Masters/doctorate should display two additional qualifications to avoid the exception status.

**OFI on Standard 6:** An opportunity exists to provide more up-to-date data for your performance assessments, especially beyond the years 2014 and 2016.

It is not necessary to report on OFIs. Your Full Quality Assurance Report will be due 9/15/2020 and your reaffirmation is scheduled for 2026. Please contact Ms. Carol Ricke at (620) 450-2124, or by e-mail at [carolr@prattcc.edu](mailto:carolr@prattcc.edu) with any questions or concerns.

We hope to see you at the Annual Conference June 21-24, 2019. For more information on the conference including its location and host hotel, please see [www.acbsp.org](http://www.acbsp.org). Additional information will be available on our website beginning in January.

ACBSP is looking forward to our continued relationship with Stark State College. Thank you for providing quality business programs for your students. We are happy to have you as one of our valued members.

Sincerely,

A handwritten signature in blue ink, reading "Steve Parscale". The signature is fluid and cursive, with the first name "Steve" and last name "Parscale" clearly distinguishable.

Steve Parscale, Ph.D.  
Chief Accreditation Officer