Stark State COLLEGE MAP MY ACADEMIC PLAN	CAREER ENHANCEMENT CERTIFICATE **MANAGEMENT INFORMATION SYSTEMS – HELP DESK AND COMPUTER USER SUPPORT** *The catalog in force is assigned to students based on the academic year they first applied to the college, and changes only when students change their major or request the change in writing. Refer to Policy No. 3357:15-13-28.*	**2023-24 Catalog** Effective Summer 2023 **5030**

Business, Engineering, and Information Technologies Division *Computer Science and Information Systems Department*

Course Number	Course Title	Credits	Pre- and Co-Requisites	Completed Sem./Year
CIS121	Help Desk and Computer Support Concepts^▲-	3	IDS102 **or** Proficiency	
NET120	PC Upgrading and Maintenance	3		
NET121	Introduction to Computer Networking	3		
NET131	Microsoft Client Operating System	3	NET120 **and** NET121	
NET244	Microsoft Networking I▲	3	NET120 **and** NET121	
	TOTAL CREDIT HOURS	**15**		

STUDENT ADVISING NOTES

Academic Advising

Students should make an appointment to see their advisor before registering for classes each semester. They should have prepared a completed registration form, including courses they wish to take, prior to this meeting.

First Semester		Credit Hours	Pre- and Co-requisites
CIS121	Help Desk and Computer Support Concepts^▲-	3	IDS102 **or** Proficiency
NET120	PC Upgrading and Maintenance	3	
NET121	Introduction to Computer Networking	3	
		9	
Second Semester			
NET131	Microsoft Client Operating System	3	NET120 **and** NET121
NET244	Microsoft Networking I▲	3	NET120 **and** NET121
		6	
	TOTAL CREDITS	**15**	

^ Based upon SSC placement score
▲- Fall only courses. Please see your academic advisor for availability.
▲ Courses vary by semester Please see your academic advisor for availability.